



# Warranty Claim Application

CUSTOMER REF NO.	DEALER NO.	DATE	FOR OFFICE USE ONLY DURATRURN CLAIM NO.
<input type="checkbox"/> MATERIAL/WORKMANSHIP <input type="checkbox"/> MILEAGE WARRANTY <input type="checkbox"/> 30 DAY GUARANTEE (DESCRIBE) <input type="checkbox"/> OTHER (DESCRIBE)		DESCRIPTION	
<small>*In order to process Mileage or 30 Day Guarantee warranty claims, ALL consumer information fields MUST be filled out.</small>			

<b>DURATRURN DEALER NAME</b>			PREPARED BY	<b>ASSOCIATE DEALER NAME</b>			PREPARED BY
ADDRESS			PHONE	ADDRESS			PHONE
CITY	STATE	ZIP	E-MAIL	CITY	STATE	ZIP	E-MAIL

<b>CONSUMER NAME</b>			PHONE	<b>VIN NUMBER</b>			
ADDRESS				YEAR	MAKE	MODEL	
CITY	STATE	ZIP		ODOMETER - REMOVAL	ODOMETER - INSTALLATION	MILES RECEIVED	
EMAIL				PURCHASE DATE	*MUST ATTACH ORIGINAL PURCHASE AND MILE/ROTATION RECORD		

I hereby certify that to the best of my knowledge, the foregoing statements are correct, that I am the original owner of the tire(s) presented for claim and that the products described were not involved in any accident, personal injury, consequential damage or other loss. I accept credit in lieu of further claim. I understand that the tire(s) listed on this claim become the property of YC Rubber Co. (North America), LLC.	CUSTOMER SIGNATURE	DATE
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PRODUCT ID	SIZE	BRAND	MODEL	TIRE SERIAL # DOT SERIAL #	RTD 32NDS	ADJUSTABLE CONDITION
1						
2						
3						
4						
5						
6						

FOR OFFICE USE ONLY					
OTD	APPROVE REJECT	CODE	REPL \$ OR CASING	% APPROVED	CREDIT AMOUNT
RECEIVED BY (signature)				DATE	TOTAL
INSPECTED BY (signature)				DATE	

**PHOTOGRAPHY & ADJUSTMENT REQUIREMENTS**

- Take a photo of each tire in upright position
- Write claim number and line item on the tire
- Highlight sidewall markings & DOT # with tire marker
- Take photo of sidewall
- Skive out entire strip of DOT # with photo proof of DOT skived out of sidewall
- Take a legible close-up shot of DOT strip above serial # sticker where serial # is legible
- Boldly circle defective area with tire marker
- Take close-up photo of defect being claimed
- Submit all photos with claim form
- Hold all skived DOTs with corresponding tires until claim has been finalized